



Imports Specialties of Columbia, LLC.
2100 Rosewood Drive
Columbia, SC 29205
803-799-2686

**COMPANY POLICY CONCERNING MECHANICAL REPAIRS PAYMENT FROM
WARRANTY COMPANIES**

Import Specialties does not change our labor rates, parts prices or parts supplies to conform to your warranty company's policy. The charges to repair your car are solely at the discretion of Import Specialties.

Our charges to repair your car are 100% your responsibility.

For handling your warranty company claims, we will charge you alone our hourly charge for time spent in communication with your warranty company.

Whatever amount the warranty company pays us will be accepted as a partial payment toward your total bill.

Once it is determined the amount of your repair exceeds the warranty companies' payment, you are requested to promptly make a payment to cover the unpaid balance.

I have read and understand the above policy.

_____ date _____
Customer signature